

Dear Sir / Madam,

Mobility Aids Location Closure

We regret to inform you that the British Red Cross have taken the difficult decision to close the Mobility Aids location at North Baddersley. The last day that this location will operate is **20 September 2018**.

We are committed to continuing to provide mobility aids to support you, across Hampshire. You can continue to access the service from the locations below. Closest mobility aids service to this:

- British Red Cross, Eastleigh, SO50 4NU Tel:02380 624 644
- Fareham Health Centre, Fareham, PO16 7ER Tel:01329 234446

Please note Romsey will be closing on 9th November 2018 but this an alternative centre. The address is 10 Great Well Drive, Romsey SO51 7QN Tel 01794 513202

If you are due to return your loaned equipment after 20September please return it to your closest location.

If you are unable to do so, or would like further information or support, please contact our support team on 0300 456 1914 (option 2), or email:

Crawleyhubadmin@redcross.org.uk

Other mobility aids services across Hampshire:

- British Red Cross, Hayling Island, PO11 9EF
- British Red Cross, Andover, SP10 2JD
- British Red Cross House, Newport, PO30 5ZD
- Gillies House Health Centre, Basingstoke, RG22 4EH
- The Hart Volunteer Centre, Fleet GU51 3LA
- British Red Cross Portakabin, Fordingbridge, SP6 1JD
- British Red Cross, Lymington, SO41 9BQ
- British Red Cross, Portsmouth, PO1 4BT

This is one of a number of locations we are vacating. The other closures are:

- The Health Centre, Portchester
- The Health Centre, Ringwood
- The Medical Centre, Hythe

- The Health Centre, Waterlooville
- The Health Centre, Totton
- The Health Centre, Havant
- The Health Centre, Lee on the Solent
- The Health Centre, Reading Road, Yateley
- The Red Cross Centre, Romsey
- Health Centre, Alton

Why are we doing this?

The British Red Cross needs make sure we continue to deliver an effective service for many years to come. Reducing the number of locations across Hampshire will help us to use our resources wisely and allow us to deliver a cost-effective service reaching as many people as possible. We are also exploring other options such as a more developed home delivery service.

Hampshire will still retain more locations for mobility aids than any other county we operate in.

We apologise for any inconvenience this change of venue may cause, and thank you for your support of the British Red Cross.

Yours sincerely

Laura Algar

Service Manager
Mobility Aids - Crawley